GMPF
Accessibility Statement

This statement was prepared on 21 July 2021
This statement was last updated on 05 November 2026



Communications and Engagement Strategic Lead owns this policy
External policy document

1. Introduction

This accessibility statement applies to the content and features in our Greater Manchester Pension Fund (GMPF) website (www.gmpf.org.uk).

This website is run by GMPF. We want as many people as possible to be able to use our website. For example, that means you should be able to:

- zoom in up to 250 per cent without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader
- use a dictionary to find a definition of a word
- translate text to a different language
- remove images and view in plain text mode

We've also made the website text as simple as possible to understand.

2. How accessible is our website?

We know some parts of our website are not fully accessible:

- Some parts of our online calculator are not fully accessible to screen reader software.
- Most older PDF and Microsoft Word documents are not fully accessible to all screen reader software.
- Our videos do not currently have captions.
- The main city graphic on home page does not have alt description.

3. Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- Use our online general enquiry form.
- Call our Customer Services team on 0161 301 7000.

We'll consider your request and get back to you within 20 days.

4. Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact the Communications and Engagement team by emailing us at communications@gmpf.org.uk.

5. Enforcement procedure

If you contact us with a complaint and you're not happy with our response, you can contact the Equality Advisory and Support Service (EASS).

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

6. Contacting us by phone or visiting us in person

Find out how to contact us by visiting our website.

7. Technical information about this website's accessibility

GMPF is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

8. Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard due to the content listed in section 3.0.

9. How is our website tested?

Our website was and is currently being tested internally for compliance with the Web Content Accessibility Guidelines V2.1 level A and level AA.

10. What we're doing to improve accessibility

Any new content or PDFs published will meet accessibility standards.

Accessibility Statement

This statement was prepared on 21 July 2021
This statement was updated on 05 November 2026